



TITLE: Challenge Course Facilitator

REPORTS TO: Summer Recreational Coordinator

STATUS: Part Time (Seasonal)

REVISION DATE: February 2017

BASIC FUNCTION: Help Massanetta Springs fulfill its mission by providing a safe environment for challenge course activities

SUPERVISORY RESPONSIBILITIES: None.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

1. Provide needed facilitation and supervision of our challenge course and zip line for guests.
2. Ensure the safety of each guest by following all safety procedures and performing appropriate orientations, equipment checks, and checking each individual before participating in our zip line element to be sure they are hooked in properly.
3. Encourage guests to test their comfort zones by trying things that may be uncomfortable for them in a safe, supportive environment, all the while realizing that every element of our course is "Challenge by Choice," and no one will be forced or coerced into participation.
4. Provide excellent customer service for our guests.

REQUIRED SKILLS AND QUALIFICATIONS:

Education: No specific educational requirement

Experience: Familiarity with low ropes and zipline is preferred, but not required.

Skills & Qualities: Current CPR/First Aid certification preferred.
Must attend challenge course/ropes course annual training.

Work Schedule: Seasonal. Weekends and Evenings Required. These positions are scheduled when we have guest groups using them. Often our Challenge Course Facilitators also work in other areas of Massanetta's summer ministry to get more consistent hours.

Working Conditions: This position will be an active one, most of your time will be spent outdoors.

Required License: Current, clear license to operate a vehicle.

Background Check: Must pass a criminal background check and understand and agree to Massanetta Springs' Protection of Minors Policy.

The above position description has been reviewed and its content is believed to be complete and accurate. Massanetta Springs, Inc., as an employer, retains the discretion to add or change the functions, responsibilities, and/or qualifications for this position at any time.

This position description does not create an employment contract, implied or otherwise, other than an "at will" employment relationship. This description is intended to describe the general nature and level of work being performed by people assigned to this job. This should not be construed as an exhaustive list of all responsibilities, duties, skills, knowledge, and abilities required of job incumbents. Further, the description is not intended to limit or in any way modify the right of any supervisor to assign, direct or control the work of employees under his/her supervision.

Employee Date

Supervisor Date

Reviewed by Executive Director Date